

Tariff No. _____

_____ Revised Page No. _____

Company Name/Permit Number:

Registered Trade Name:

Item 30 – Limitations of Service

Refusal of service. A solid waste collection company may refuse to:

- Pick up materials from points where it is hazardous, unsafe, or dangerous to persons, property, or equipment to operate vehicles due to the conditions of streets, alleys, or roads.
- Drive into private property when, in the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn-arounds, or have other unsafe conditions.
- Enter private property to pick up material while an animal considered or feared to be vicious is loose. The customer will be required to confine the animal on pickup days.

Schedules. A company's schedule will meet reasonable requirements and will comply with local service level ordinances.

Missed pickups due to weather or road conditions. Pickup of materials may be missed due to weather or road conditions. If the accumulated material (solid waste and/or recyclables, and/or yardwaste) is collected on the next scheduled or available pickup date, the company is not obligated to extend credit for the missed pickup. The customer will not be charged for overfilled receptacles, or for materials set out in bags on top of or next to the customer's normal receptacles if the amount of extra material does not exceed the amount that would have reasonably been expected to accumulate due to missed pickups.

Due care. Other than to offer reasonable care, the company assumes no responsibility for articles left on or near solid waste receptacles.

Liability for damage. When a customer requests that a company provide service and damage occurs to the customer's driveway due to reasons not in the control of the company, the company will assume no responsibility for the damage.

Issued by:

Issue date:

Effective date:

(For Official Use Only)

Docket No. TG- _____ Date: _____ By: _____