

# Mover News

January 8, 2010

Utilities and Transportation Commission

Volume 1 Issue 3

## Household Goods Questions?

**Training Questions**  
(360)664-1103

**Tariff 15-C and WAC 480-15 Questions**  
(360) 664-1104

**Motor Carrier Safety**  
(360) 664-1236

**Permits**  
(360) 664-1222

**Illegal Carrier Investigations**  
(360) 664-1149

**Other Investigations**  
(360) 664-1111

**General Information**  
(360) 664-1160  
[www.utc.wa.gov](http://www.utc.wa.gov)

PO Box 47250  
1300 S Evergreen Pk Dr SW  
Olympia WA 98504

### UTC Mission

The UTC regulates the services of privately or investor owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available,

## December Safety Rules and Tariff Training

Thank you to those who attended the commission's December household goods industry training.

The next training is scheduled for March 17, 2010, at the commission in Olympia. All owners and employees of household goods carriers are invited to attend! This is a great refresher course, as well as a requirement for new carriers. To sign up, contact [Suzanne Stillwell](mailto:Suzanne.Stillwell@utc.wa.gov) at (360) 664-1103.

## Need Forms or Information?

Go to the commission's [Web site](http://www.utc.wa.gov) to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual, consumer guide, bill of lading, estimate form, and **NEW** cube sheet inventory form.

## NEW Household Goods Rules

The updated household goods Washington Administrative Code (WAC) rules became effective Jan. 2. These rules implement the new state law that became effective July 26, 2009. You will receive a copy of the new rules in the mail or you can go to the commission's [Web site](http://www.utc.wa.gov) to look at or print copies of the new rules. Make sure you replace your current rules with the new ones.

There is no grace period for non-compliance with the rules! Please read them thoroughly. Below is a summary of some of the changes (the new wording is underlined). NOTE: Your advertising must include the **PHYSICAL address** of your company. You CANNOT use a post office box as a physical address.

### Definition of carrier or household goods carrier:

A ((company performing household goods moves)) person who transports for compensation, by motor vehicle within this state, or who advertises, solicits, offers, or enters into an agreement to transport household goods.

**Definition of engaging in business as a household goods carrier:** Transporting household goods for compensation, by motor vehicle within this state, or advertising, soliciting, offering, or entering into an agreement to transport household goods.

**Household goods:** The personal effects and property used, or to be used, in a residence when transported or arranged to be transported between residences or between a residence and a storage facility with the intent to later transport to a residence or when referenced in connection with advertising, soliciting, offering, or entering into an agreement for such transportation. Transportation of the goods must be arranged and paid for by the customer or by another individual, company or organization on behalf of the customer.

**RCW 81.80.357** allows a penalty of \$500 for each violation when a carrier does not include its permit number, physical address, and telephone number in its advertisements.

**WAC 480-15-610 Advertising.** (1) Carriers must include the commission-issued permit number, name or trade name as recorded at the commission, physical address and telephone number in any advertising for household goods moving services.

## New Permits Issued Sept. through Nov.

- City Movers LLC
- Can't Stop Moving
- A2B Moving

For permit questions, please contact the commission's licensing office at (360) 664-1222.

## Carlene Hughes Retired Dec. 31

Carlene Hughes retired on Dec. 31 after 24 years with the commission. As compliance program coordinator in the Compliance Investigations Section, Carlene has been a treasure of institutional knowledge and investigative experience that will be missed. Our congratulations and best wishes to Carlene! A search for a new investigator has been initiated.

## Are You on Facebook?

The commission is! [Become a fan](#) and stay up-to-date on commission actions against non-permitted movers. Click on the icon to the right to view the commission page.



## Lost a Move to an Illegal Carrier? Tell Us!

Commission staff investigated the following non-permitted carriers recently. For additional information or to report an alleged illegal household goods moving company, contact Sheri Hoyt at (360) 664-1149.

- Columbia Basin Movers & Storage
- Alliance Moving, Inc.
- Peter Eric Diaz

## Speaking of Illegal Carriers...

Commission staff members have initiated enforcement actions against five carriers under the new rules that became effective this past summer.

**Action Moving, operated by Tom Shanks**, has been ordered to cease and desist operations, and pay a \$10,000 penalty for operating illegally.

**Miracle Movers, operated by Jay Webb**, has been subpoenaed to appear in Superior Court in March, as commission staff seek enforcement of an existing cease and desist order.

**Zida Labor – operated by Boubacar Zida; Farrell Moving – operated by Grant Farrell; and Jeffrey's Moving – operated by Carl Washington**, have been subpoenaed to appear at a hearing in mid-January to determine whether they are operating illegally.

## Motor Carrier Safety News

Last quarter, the commission's Motor Carrier Safety staff conducted 13 HHG Carrier Compliance Reviews and inspected 93 vehicles. Seven of the vehicles had defects. Thirteen companies received a satisfactory rating.